

EYEZEN® FLAUNT'EM OR SWITCH'EM
Terms & Conditions for end consumer

1. Eyezen® lenses FLAUNT'EM OR SWITCH'EM promo offer ("Offer") - valid from 1 Feb to 31 Dec 2025 ("Offer Period") on purchase of any pair of EYEZEN® lenses, as specified in clause 2 hereinafter. Under this Offer, the wearer ("You") shall have the option to return the Eyezen® lens within thirty (30) days of its collection to the purchasing retail store, by providing a reasonable justification for performance dissatisfaction of the Eyezen® lenses. You shall then have the option of replacing it with a pair of Crizal Single Vision Clear/ Blue UV Capture Range of lenses of the similar price range as of the earlier purchased Eyezen® lenses.
2. This Offer applies only for the purchase of the below mentioned Eyezen® lenses only.
 - a) Eyezen® Start FSV (Blue UV Capture or Transitions)
 - b) Eyezen® Start Rx (Blue UV Capture or Transitions)
 - c) Eyezen® Boost Rx (Blue UV Capture or Transitions)
 - d) Eyezen® Start Rx Eyecode® (Blue UV Capture or Clear or Transitions)
3. This Offer is NOT applicable on:
 - a. Any other lenses of the Essilor portfolio: Stellest, Crizal (Clear/ Blue UV Capture material), Xperio, all Varilux design (Clear/Transitions/ Blue UV Capture material), all Essentials design (Clear/ Transitions/ Blue UV Capture material), Emirror, other Clear/ Blue UV Capture (Elements, Titus, Kromos), a different sub brand under Eyezen® brand (that are not mentioned under point 2 above), etc.
 - b. Incorrect prescription or ordering
4. You must return the Eyezen® lenses to the purchasing retail store along with the corresponding original invoice and Claim & Return Form as provided by the retail store.
5. The replacement Crizal Clear/ Blue UV Capture Range lenses (as the case maybe) shall be in the same prescription and spectacle frame.
6. This Offer cannot be clubbed with any other offer and no refund will be given in case of return of the Eyezen® Lens. It is clarified that (i) the Offer is valid only if the Eyezen® Lens purchased during the Offer Period is returned in exchange of a pair of Crizal Single Vision Clear/ Blue UV Capture Range Lenses; (ii) no discount or further exchange is applicable for the Crizal Single Vision Clear/ Blue UV Capture Range Lenses bought in exchange of the Eyezen® Lens; (iii) the exchange is through the same retail store, in the same prescription design and frame; and (iv) No credit note shall be issued for return of Eyezen® Lens.
7. The Eyezen® Lenses and the replacement Crizal Single Vision Clear/ Blue UV Capture Range lenses (as the case maybe) will be fitted to the spectacles and shall not be given in uncut form.
8. The replacement Crizal Single Vision Clear/ Blue UV Capture Range Lenses cannot be returned or exchanged for any reason, except for manufacturing defects, subject to confirmation by Essilor's product quality team. Please refer to the Warranty T&Cs of Essilor products on www.essilorindia.com for further details.
9. The Offer cannot be combined/ modified / substituted with any other discount(s) and no discount will be provided to the customer on the Eyezen® lens in the event the customer does not wish to avail the exchange offer. The Offer cannot be redeemed as cash/ cash discount.
10. Essilor reserves the right to cancel / change / modify / add / delete any of the terms and conditions of the Offer at any time without notice.
11. If the performance of Essilor towards this Offer is prevented or delayed due to circumstances beyond the control of Essilor, including force majeure conditions, Essilor shall not be liable for the consequences of such non-performance.
12. Essilor shall not accept any liability arising out of the consequences of any fraudulent communication/ misrepresentation beyond what is officially communicated by Essilor on its webpage by any person including but not limited to an Essilor employee, the retail store and the merchant partner.
13. Essilor shall not be liable for any loss including any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the Offer. Under no circumstance shall the liability of Essilor for any direct damages ever exceed more than the price paid by the customer for the product thus purchased.
14. This Offer is subject to the prevailing laws of India. All disputes, if any, will be subject to jurisdiction of courts in Bangalore.
15. For additional terms and condition for this Offer, please speak to the purchasing retail store.